

Doc Code: M865 or FA1 REQINTV

PTOL-413A (10-09)  
Approved for use through 07/31/2012, OMB 0851-0031  
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE**Applicant Initiated Interview Request Form**

Application No.: 10/094,316 First Named Applicant: Raman  
 Examiner: Alicia Baturay Art Unit: 2446 Status of Application: Non-Final Rejection

**Tentative Participants:**

(1) Michael Borella (2) Alicia Baturay  
 (3) SPE or primary examiner (4) \_\_\_\_\_

Proposed Date of Interview: Any day this week Proposed Time: Most times (AM/PM)  
 are open

**Type of Interview Requested:**

(1) ☒ Telephonic (2) ☐ Personal (3) ☐ Video Conference

Exhibit To Be Shown or Demonstrated: ☐ YES ☒ NO

If yes, provide brief description: \_\_\_\_\_

**Issues To Be Discussed**

Issues (Rej., Obj., etc)	Claims/ Fig. #s	Prior Art	Discussed	Agreed	Not Agreed
(1) <u>Rejection</u>	<u>10.13.26</u>	<u>McLampy</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(2) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(3) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
(4) _____	_____	_____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

☐ Continuation Sheet Attached

☐ Proposed Amendment or Arguments Attached

**Brief Description of Arguments to be Presented:**

The claims referenced above all recite an if-then-else condition of determining

whether a call volume is above or below a threshold, and then taking a particular course

of action based on the outcome. The office action finds this element in McLampy, but

Applicant has not found support for this decision making in McLampy. A SPE/primary is requested.

An interview was conducted on the above-identified application on

NOTE: This form should be completed by applicant and submitted to the examiner in advance of the interview  
(see MPEP § 713.01).

This application will not be delayed from issue because of applicant's failure to submit a written record of this  
interview. Therefore, applicant is advised to file a statement of the substance of this interview (37 CFR 1.133(b))  
as soon as possible.

/Michael S. Borella/  
 Applicant/Applicant's Representative Signature

Examiner/SPE Signature

Michael S. Borella  
 Typed/Printed Name of Applicant or Representative

Contact:

312-913-3361

62,361  
 Registration Number, if applicable

borella@mbhb.com

This collection of information is required by 37 CFR 1.133. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to take 21 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.